

LICENSE TERMS FOR SUBSCRIPTION PRODUCTS

Norstedts Juridik

Version 2.0

Valid from: September 25, 2024

1. introduction

The License Terms set out the terms and conditions applicable to the licensing of Norstedts Juridik's subscription products. If the Licensee purchases additional services from the Licensor, such services are automatically covered by the License Terms, unless special conditions apply to the purchased additional service.

1.1 Definitions

The following definitions apply to the License Terms:

"subscription period" The period during which the Licensee has purchased access to the

Licensed Material.

"Subscription type" Specified in the Contract (IP address or personal account).

"User" All individuals who have access to the Licensed Material, including

employees, students and test users.

"The Agreement" The parties' written master agreement documents and these License Terms.

"License fee" The fee paid by the Licensee for access to the Licensed under

The subscription period.

"Licensor" Norstedts Juridik AB.

"Licensed" The subscription products of the Licensor for which the Licensee pays

License Fees subject to these License Terms.

"Licensing law" The Licensee's right to use the Licensed Product, which is obtained by

accepting the License Terms and paying the License Fees associated with the Licensed Product, see License Terms section 2.1 and the

The agreement is accompanied by the annexes.

"Licensee" The customer who has entered into the Agreement with the Licensor

for the supply of the Licensed Product.

"License condition(s)" These License Terms, its accompanying annexes and any

subsequent additions or amendments, including price changes, see

clause 13 of the License Terms.



2. scope of the license right

2.1 Right of use of the Licensed

Upon acceptance of the License Terms and payment of the License Fees, the Licensee obtains a time-limited, non-transferable and non-exclusive right of use to the Licensed Material and any subsequent updates to the Licensed Material in accordance with the License Terms.

The right of use entitles the Licensee and its Users, inter alia, to perform the following actions in connection with the normal use of the Licensed Material

- to conduct searches
- making physical and electronic printouts
- to copy electronically to your own documents
- to copy physical content for internal use by the Licensee
- to share content with other Users of the Licensee
- to download parts of the Licensed
- to add notes for personal or business use if possible
- to create notifications of new and modified content in the Licensed
- creating folders for relevant documents to be shared by the Licensee with other Users of the Licensee
- to participate in online or face-to-face courses, and in doing so, obtain and download diplomas and certifications.

There may be additional usage rights in the License Terms for specific products, as set out in the annexes attached to the License Terms.

Information and data constituting all or part of the Licensed Material obtained by the Licensee may not at any time be used in or for activities that compete with the Licensor's own business areas.

The Licensed Material or any part thereof may not be disclosed or otherwise made available to third parties. However, the Licensee may disclose to third parties compilations of material or similar that the Licensee has compiled using the Licensed Material, if such disclosure is necessary for the Licensee's advice to clients, including in connection with disputes and for procedural submissions.

Unless otherwise expressly stated in the License Terms, the Licensee shall not allow any third party to modify in any way the Licensed Material or other material provided by the Licensor.

2.2 Technical conditions for use of the Licensed Material

The Licensee is responsible for obtaining and installing appropriate browser software to access the Licensed Material. The Licensee is aware that the ability to use the Licensed Material depends on the Licensee's choice of browser software. The Licensor is responsible for ensuring that widely used browsers are supported. The Licensee may contact the Licensor to obtain information on which browser software can be used to access the Licensed Material. The Licensor is entitled to change the supported browser software, even if this means that the Licensee must acquire and install new browser software in order to use the Licensed Material. The Licensee is also responsible for establishing a connection to the Licensor's server and for managing and maintaining this connection.



2.3 Compliance with the License Terms

The Licensee is obliged to ensure that the Licensee's users are informed of and comply with the License Terms, and that they respect the Licensor's intellectual property rights, including its copyright. The Licensor may continuously monitor compliance with the License Terms. If the Licensor has reasonable grounds to believe that the Licensee or its users are in breach of the License Terms, the Licensee shall, at the Licensor's request, present in writing the facts relevant to an assessment of whether the License Terms have been breached. The Licensee is always liable for the Users' use of the Licensed Material. The Licensee is responsible for keeping the login details of its Users confidential. For the avoidance of doubt, the Licensee is liable for any unauthorized use of the Licensed Material caused by the Licensee or the Licensee's Users' negligent handling of login details.

3. access to the Licensed

Depending on the type and scope of the Subscription (set out in the Agreement), access to the Licensed Material is obtained via an access from the Licensee's IP address, via the individual User's personal account or a combination thereof.

The Licensee and its Users may not give third parties access to the Licensed Material via online service, internet, intranet or otherwise. Furthermore, the Licensee and/or its Users may not disclose to third parties login details issued by the Licensor.

The Licensee may only grant access to the Licensed Material to those Users to whom the Licensor has provided a personal account with associated login details in accordance with clause 3.2 below. The Licensee shall not disclose or in any way divulge Users' login details to other employees or third parties.

3.1 Access via IP address

The Licensee and its Users may access the Licensed Material by establishing a connection to the Licensed Material from the IP address(es) provided in writing to the Licensor.

Agreed access to the Licensed Products via the Licensee's IP address enables Users, under certain conditions, to receive an invitation to a personal account via a connection specifically set up by the Licensee (see section 3.2 below).



3.2 Access via personal account

Only the User or Users who have registered a personal account with the Licensor at the Licensor's invitation are entitled to use the Licensed Material via a personal account in accordance with the Agreement. A User may only log in to the Licensed Material from three devices at a time.

A personal account is active until the Agreement is terminated or until the Licensor receives a request from the Licensee to deregister the account. It is the Licensee's responsibility to inform the Licensor if a User has terminated their employment with the Licensee, or if a User's account is to be deregistered for any other reason.

4. Update and modification of the Licensed

The Licensor has the right to continuously supplement and update the Licensed Material when the Licensor deems it necessary. Such supplements and updates do not entail any limitations or changes in the Licensee's obligations towards the Licensor, including that such changes to the Licensed Material do not entitle the Licensee to make any claims for compensation against the Licensor.

The Licensor is also entitled to make changes to the functionality of the Licensed Product, including removing and/or modifying functions to the extent that the Licensor deems it necessary to provide the best possible service to its customers. Such changes to the Licensed Functionality do not impose any limitations or changes to the Licensee's obligations to the Licensor. Furthermore, such changes to the Licensed Product do not entitle the Licensee to make any claims for compensation against the Licensor. However, the removal of essential functions, such as functions supporting the retrieval, monitoring and printing of documents, shall be deemed to constitute changes to the License Terms. In the event of such removal, all provisions of Clause 13 of the License Terms shall apply, including that the removal shall be notified as set out in Clause 13.

5. Rights and entitlements

5.1 Right to the Licensed

The Licensor, or any third party from whom the Licensor derives its rights, holds the copyright and all other rights to the Licensed Material, including any html code, text, images or other elements that the Licensee may access through the Licensor's subscription products. Copyright also covers all physical materials, including user manuals and training materials, provided by Licensor to Licensee. Finally, text, graphics, images, sounds and other content made available are protected under copyright law. The Licensor reserves all rights to the content, including the right to utilize the content for text and data mining purposes, cf. Section 15 a of the Act on Copyright in Literary and Artistic Works and Article 4 of the DSM Directive.

The Licensee and its Users shall respect the rights of the Licensor, and the Licensee shall be liable, without limitation of amount, for any violation of those rights, including unauthorized disclosure of the Licensed Material to third parties.

Licensee shall not destroy or alter any security mechanisms, including security codes, nor shall Licensee alter or remove any information in the Licensed Material relating to rights, trademarks, product information or the like.

5.2 Right to user-generated material

The Licensee and its Users have the possibility to create user-generated material in the Licensed Material when logging in via a personal account. The Licensee and its Users dispose of their user-generated material. The Licensor thus does not use user-generated material created by the Licensee or its Users for any of its own purposes.

The Licensee agrees that the Licensor will delete all user-generated content created by the Licensee and/or its Users upon termination of the Agreement, and that individual Users' user-generated content will also be deleted upon deregistration of the personal account linked to the respective User.

The Licensee is responsible for ensuring that the Licensee's Users are informed that the Users' user-generated material will be deleted upon termination of the Agreement and/or upon deregistration of the User's personal account. Any disputes between the Licensee and its Users regarding the right to and deletion of user-generated material thus do not concern the Licensor.

6. Payment for the Licensed

6.1 Due date

The license fee is paid in advance for subscription periods of twelve (12) months at a time. The licensor's payment term is thirty (30) days from the date of invoice.

If the Licensee fails to pay by the stated due date, default interest will be charged on the outstanding amount in accordance with the rules in the applicable interest law. In the event of a payment reminder, the Licensor reserves the right to charge a reminder fee.

The Licensor reserves the right to temporarily restrict access to the Licensed Property if the Licensor does not receive timely payment of the License Fee from the Licensee. The Licensee is not entitled to a refund of the License Fee due to lack of access to the Licensed when the restricted access to the Licensed is due to the Licensee's failure to pay the License Fee.

6.2 Deregistration, transfer or addition of user access via personal accounts

A de-registered personal account will not be credited, regardless of when the de-registration occurs during the Subscription Period. The Licensee has the option to transfer the License Right from a deregistered personal account to another User during the remaining part of the Subscription Period.

The Licensee has the option to purchase additional user accesses. These will be invoiced at the time the user access is set up and the invoice will relate to the remaining part of the Subscription Period.

6. Correction of errors

The content and functionality of the Licensed Material is strictly limited to that expressly stated in the applicable product specifications. The Licensed Material is licensed on an "as is" and "as available" basis without any warranties whatsoever. Accordingly, Licensor does not warrant that the operation of, and connection to, the Licensed Material will be error-free and uninterrupted. Licensor performs ongoing tests of the Licensed



however, it cannot be excluded that the Licensed Software - like any other software made available online - may contain errors and defects. Such errors do not constitute grounds for termination and do not entitle the Licensee to take legal or other action. The same applies to errors in content. The Licensor strives to continuously correct all errors and inconveniences in the Licensed but makes no guarantees that any errors and inconveniences will be corrected.

7. Support

The Licensee is entitled to support from the Licensor by telephone and e-mail. This support only applies to the Licensed Product and not to the Licensee's IT equipment, web browser, programs, etc. Contact details can be found at www.nj.se.

The Licensor provides support during the business hours stated by the Licensor on the Licensor's website. During the Licensor's office hours, support is provided by the Licensor itself. At other times, the Licensor may provide support through a third party. Licensor will endeavor to acknowledge receipt of a support request within one (1) business day and to respond to all requests within three (3) business days.

8. Liability and damages

The licensor is liable for product damage in accordance with the provisions of the applicable product liability legislation to the extent that it cannot be contractually excluded, but disclaims any product liability on any other basis.

Under no circumstances can the Licensor be held liable to the Licensee under the Agreement for indirect or consequential losses, including but not limited to business interruption, loss of anticipated profits, loss and/or recovery of data, loss of goodwill or other types of consequential damages. This means, among other things, that the Licensor is consequently in no case liable to the Licensee for errors arising in connection with the Licensee's advice to third parties as a result of the Licensee's use of the Licensed Material.

The Licensor's liability for loss or damage under the Agreement shall in no event exceed an amount equal to the License Fee paid by the Licensee to the Licensor for the Subscription Period in which the damage occurred.

The Licensor disclaims all liability for loss or damage attributable to the Licensee's own connection to the Licensor's service, including lack of connection, system breakdown, etc. The same applies in relation to the Licensee's other IT equipment, browsers, software, etc.

In the event of a breach of the License Terms by a Licensee and/or its users, the Licensee shall, in addition to any claims for compensation for unauthorized use of the Licensed Material, compensate the Licensor for all damages incurred by the Licensor as a result of such breach.

9. Force majeure

Neither party shall be liable to the other under the Contract in respect of any circumstances beyond that party's control which it could not reasonably have foreseen at the time of entering into the Contract, or should have avoided or controlled, including, but not limited to, war and mobilization, civil disturbances, natural disasters, strikes, lockouts, shortages of raw materials,



epidemic, pandemic or other outbreak of serious human disease, fire, damage to production equipment, and disruption of normal traffic (including energy supply and import and/or export bans). Circumstances concerning a Party's supplier shall be considered force majeure for that Party under this Clause 10 if there is a similar impediment to the supplier and the supplier could not have avoided or controlled it e.g. by using an alternative supplier.

11. Transfer of ownership

Neither party may assign its rights and/or obligations under the Agreement to a third party without the written consent of the other party. However, the Licensor may assign its rights and obligations under the Agreement to a group company without the consent of the Licensee.

12. Duration, termination and cancellation

The Agreement is valid from the date it is signed by both parties and continues until terminated by either party in accordance with the Agreement.

Termination of the Agreement must be made no later than 30 (thirty) days before the end of the current Subscription Period. If a termination is not communicated in time, the Licensee is bound for another Subscription Period.

Termination must be made in writing by e-mail to the Licensor's support - contact details are available at www.nj.se.

If the Licensee or its Users do not comply with the License Terms, the Licensor has the right to terminate the Agreement, in whole or in part, without prior notice and with immediate effect.

13. Amendment of the License Conditions

13.1 General regarding changes to the License Terms

Licensor may amend the License Terms at any time, but such amendment must be notified to Licensee no later than thirty (30) days before the amendment takes effect, unless it relates to such amendment that is required for Licensor to comply with applicable law and where a shorter notification period is required to ensure compliance with such law.

If the Licensee does not wish to be bound by the amended License Terms, the Licensee must notify the Licensor in writing, within thirty (30) days of the notification of the amendment, that the amended License Terms are not accepted. The Licensor will then count the Agreement as terminated at the time of notification of the change in the License Terms.

If the Licensee has not notified the Licensor within thirty (30) days of the notification of the amendment that the amendment to the License Terms is not accepted, the Agreement shall continue to run in accordance with the amended License Terms.

13.2 Price adjustments

The Licensor is entitled to make price adjustments for the subsequent Subscription Period provided that the Licensor notifies the Licensee of the price change no later than thirty (30) days before the end of the Subscription Period.



the current Subscription Period. If the Licensee does not accept the changed price terms, the Licensee has the right to withdraw from the Agreement at the end of the current Subscription Period by notifying the Licensor in writing within fourteen (14) days of the Licensor's notification of the price change.

The Licensee is aware that notice from the Licensor of a price change may only be given through updated price information on the Licensee's invoice for the subsequent Subscription Period.

14. Processing of personal data

In connection with the delivery of the Licensed Product, the Licensor will collect and process information about the Licensee's and its Users' use of the Licensed Product. In addition, the Licensor will process personal data about Users, which Users may enter into the Licensor's system.

Unless explicitly stated otherwise, Licensor is an independent data controller and collects and processes personal data of the Users to the extent necessary to provide the Licensed. The Licensor alone determines the purposes and means of the processing of personal data, just as it is the Licensor's responsibility to ensure that personal data is processed in accordance with the rules of the European General Data Protection Regulation (GDPR) and the Data Protection Act. If special conditions apply to the use of special products under the GDPR, these will be set out in the annexes to these License Terms.

The Licensee and its Users can read about the Licensor's processing of personal data at any time in the Licensor's Data Protection Policy. This is available at https://www.nj.se/privacy-center/dataskyddspolicy.

15. Information obligation under the Swedish e-commerce law

To the extent that the Act (2002:562) on Electronic Commerce and Other Information Society Services (the E-Commerce Act) is applicable, the application of Sections 10-12 of the E-Commerce Act is waived to the fullest extent possible in accordance with Section 14(2) of the E-Commerce Act.

16. Confidentiality and security

16.1 Confidentiality

The Licensor's subscription products, including user-generated material, are treated confidentially and are not disclosed to any unauthorized person.

The Licensor further ensures that access to user-generated material is only granted to those of the Licensor's employees for whom such access is necessary for the employee to perform his or her duties with the Licensor. The Licensor shall also ensure that the employees who have access to user-generated material sign a confidentiality clause regarding the maintenance of confidentiality of information obtained in this context.



16.2 Security

The licensor ensures that user-generated material is stored in a data environment that meets security requirements that correspond to the requirements for storing personal data, see section 14 of the License Terms.

17. the Agreement

The Agreement consists of the parties' written master agreement documents and these License Terms.

In case of questions of interpretation, the following order of precedence shall apply between the documents:

- 1. the written master agreement document and
- 2. these License Terms.

18 Applicable law and jurisdiction

The Agreement is governed by Swedish law. All disputes that may arise in connection with the Agreement, including disputes regarding the existence or validity of the Agreement, shall be settled by a general court with the Stockholm District Court as the first instance.



ANNEX A: SPECIAL LICENSE CONDITIONS FOR THE QUESTION EXPERT

1. Terms of use of the "Ask the Expert" feature

1.1 Scope of application

Customers of the licensor who have a subscription that includes the "Ask the Expert" option have the right to ask legal questions via an online form linked to the area.

"Ask the Expert" cannot be used for actual legal proceedings or to answer questions that are, or have the character of, concrete legal advice.

1.2 Nature of the questions

"Ask the Expert" covers only legal questions in the area to which the feature is linked. The questions should have some substance and should not be of such a nature that the questioner can find the answer in the Licensor's subscription products by a simple search. The question should not contain any personal data other than that of the questioner.

If a question does not meet the requirements of the service, the expert may choose not to answer. If deemed appropriate, 'Ask the Expert' may request that the question be rephrased, specified or narrowed down.

1.3 Response

Questions are usually answered within seven (7) working days. Questions are answered either in writing or by telephone. A selection of questions and answers may be published in "Ask the Expert", so that other Users of the Service can benefit from answered questions of a general nature. The Licensor reserves the right to shorten or otherwise edit the question before publication. Questions and answers are anonymized before publication.

1.4 Disclaimer of liability

The "Ask the Expert" feature cannot be equated with case management or binding answers. The answers provided in the Service should be considered as indicative. The Licensor accepts no liability for any financial consequences arising from the answers given and the Licensee's or User's use of them. The Licensor also assumes no liability in case of misleading or incorrect information. In no event shall the Licensor and its experts be liable to the Licensee or its Users for any direct, indirect, or consequential damages (including, without limitation, loss of anticipated profits, loss of goodwill, or other similar consequential damages) arising out of the User's use of the "Ask the Expert" service.



ANNEX B: SPECIFIC LICENSE CONDITIONS FOR JUNO AI

1. use of JUNO AI

JUNO AI is an information solution for lawyers, administrators and other persons who need access to legal material in their professional practice. The solution combines material from the Licensor's online platform, annotated laws and regulations, case law, etc.

2. limitations on the use of JUNO AI

Users have unlimited access to JUNO AI during normal use, but we continuously monitor usage patterns. In case of suspected misuse, we reserve the right to apply usage caps to the user's total usage per month.

JUNO AI must also not be used for activities such as:

- Automate or repeat requests
- Manipulating the system to circumvent restrictions
- May harm the performance of JUNO AI

Furthermore, the Licensee may not in any way attempt to access the Product's source code or Algorithms and modify the Software using techniques that include reverse engineering or decompiling the Product's code, either in whole or in part.

Licensee may not modify or distribute all or any part of the Product in a manner that infringes Licensor's rights, including intellectual property rights. It is also not permitted to circumvent or violate any security mechanisms in the Product.

The Licensee may not use its knowledge of the Product or any part thereof in connection with competition with the Licensor's business activities.

3. training in the use of JUNO AI

Licensor has the exclusive right to provide training on the use of JUNO AI, including for public performance. Thus, courses or similar events on JUNO AI may not be organized without the prior specific consent of Licensor.

4. Third party rights and illegal material

To the extent that content on the Licensor's online platform, as well as output from JUNO AI, is covered by third party intellectual property rights, the Licensee is subject to the general legal rules for copying and use of these.

Licensee's or User's inputs (prompts) and the output generated from them must respect the rights of third parties, including intellectual property rights, and always comply with applicable law. Licensee agrees that it is its responsibility to ensure that users within Licensee's organization only use the Product in accordance with these Terms.



Licensee and its Users agree not to use JUNO AI or its results, either knowingly or unknowingly, in a manner that:

- Is incorrect or misleading,
- infringes a third party's copyright, right of publicity, patent right, trademark right, trade secret or other right or privacy
- violate any applicable law, government regulation or court order (including but not limited to export control, consumer protection, unfair competition, anti-discrimination or misleading advertising regulations)
- is, or could reasonably be considered to be, defamatory, libelous, hateful, racially or religiously biased or offensive, unlawfully threatening or harassing to any individual, partnership or business
- damage the JUNO AI or impair the use of the JUNO AI by others,
- helping or encouraging others to do any of the above acts.

5. Liability for damages

The Licensee undertakes to indemnify the Licensor against all claims arising from a breach of the Licensee's warranty under Licensor's general license terms and conditions section 2-4.

6. Consequences of unauthorized use of JUNO AI

Licensor reserves the right to modify, block or delete any content generated by Licensee through JUNO AI that Licensor, in its sole discretion, finds to be in violation of the Agreement. In this context, the Licensee accepts that the Licensor monitors compliance with the terms of the license and that the Licensor in this context gains insight into the User's input and output data.

In case of repeated or willful violations of the above, the Licensor may

- Temporarily restrict access to JUNO AI
- · suspend or terminate the User's account without further notice

Unless the Licensor considers that immediate suspension is required, the Licensor will give reasonable notice before suspending the functionality and terminating the Agreement.

7. disclaimer

JUNO AI cannot be equated with legal advice, case management, binding answers or similar. JUNO AI outputs should be considered indicative and should always be verified.

The Licensor accepts no responsibility for any financial consequences resulting from the answers given and their use by the User. Nor does the Licensor accept any liability in the event of misleading or incorrect information. In no event shall Licensor be liable to Licensee and its Users for any direct, indirect or consequential damages (including loss, loss of anticipated profits, loss of goodwill or other similar consequential damages) arising out of the use of JUNO AI.

The licensor cannot be held responsible for downtime or technical problems affecting the availability of the service.



8. Processing of Data by the Licensor

The Licensee's or its User's personal data will be processed in accordance with Section 14 of the Licensor's General License Terms and Privacy Policy.

If the Licensee's or its Users' input contains personal data, it is the responsibility of the Licensee and its Users to ensure that the personal data is anonymized in accordance with applicable data protection legislation.

The Licensor further reserves the right to use the User's input, output and other data on the use of JUNO AI to improve the Solution in anonymized form.

9. Availability and use of Data

Licensee agrees that Licensor will store all User input and output in the Solution so that it is accessible to the User. Licensee will delete all data about User and User's previous searches through JUNO AI upon termination of the Agreement, and in addition, User's input and output will also be deleted if User actively deletes the conversation in JUNO AI.

Licensor is in no way responsible for the availability of the responses generated in JUNO AI. It is therefore the responsibility of the Licensee to ensure that the output to be preserved is stored in a secure manner in the Licensee's own systems or otherwise stored so that it is always available to the Licensee.

The licensor is also not responsible for the loss and/or corruption of documents in JUNO AI regardless of the reason for this.

10. Amendments

Licensor reserves the right to update the terms of use of JUNO AI to reflect changes in our cost structure, technology or user behavior. Any changes will be communicated in the usual way, cf. Licensor's general license terms and conditions section 13.1.